



Summarized Findings

Findings at ALL Six restaurants:

- Restaurants have cardboard recycling programs in place. Most of the cardboard is flattened at all locations.
- Waste ranges from 55-65kg per yard due to organic food waste disposed in the waste containers. Unsold French fries are collected in 5-gallon pails and deposited into the garbage each night.
- A mix of plastic jugs, plastic water bottles and tray liners are disposed as waste.
- There are no organic food waste programs in place at the restaurants.
- There is no employee training program for waste separation and recycling.

Observations at ALL Six restaurants:

- Service levels at all locations are accurately specified based upon actual waste output at each location.
- There are no opportunities for service reductions at any of the restaurants based on current volumes of waste generated.
- Service rates are comparable to market value, except Calgary, where the rates are below market value.
- Overall, the A&W restaurants that were assessed have well-run waste and recycling programs.

Recommendations to ALL Six restaurants:

- Organic waste removal services including food waste and washroom paper towels should be implemented where those services are available. This change will not save A&W any money, but it would help the restaurants to “go green”.



- Consider installing Zero Waste programs in areas where this opportunity exists. In Zero Waste programs, all materials are recycled, used for feedstock/organics programs, or taken to a facility and used as a fuel source to produce energy.

Observations and Recommendations – BC Restaurants only:

- Restaurants have Blue Bins located in the dining room and washrooms. Stores take recyclable materials to local depots for recycling.
- Install organics recycling program (2-4 totes picked up weekly) to include food waste and paper towel from the washrooms.
- Install a Zero Waste program, which exists in the Greater Vancouver Area.

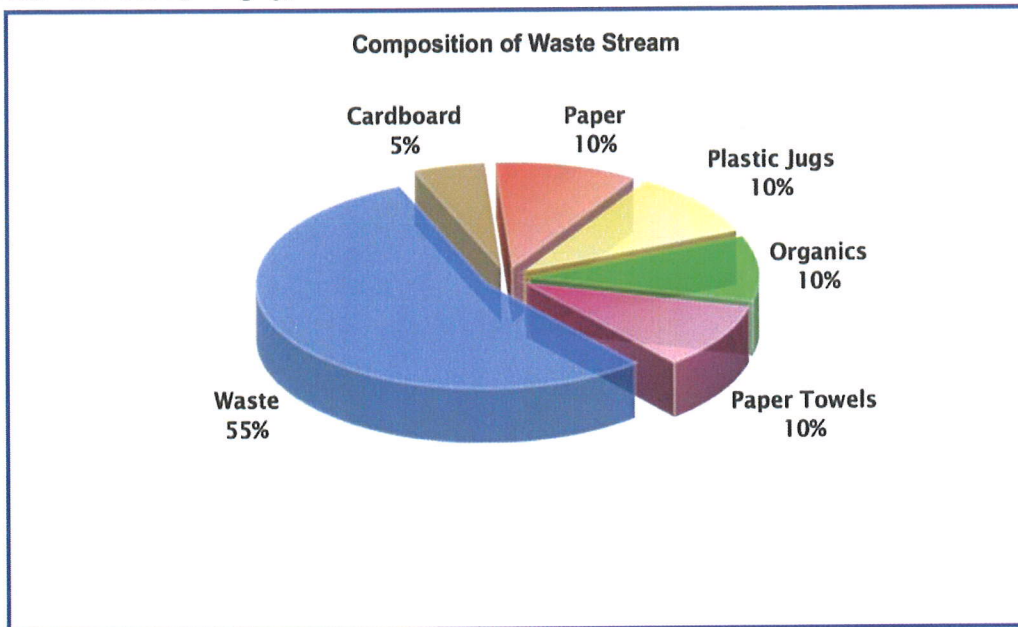
Observations and Recommendations - AB Restaurants only:

- Service levels are adequate and should remain the same.
- Service rates are below market value.
- Adequate organic food services are not currently available in Calgary.

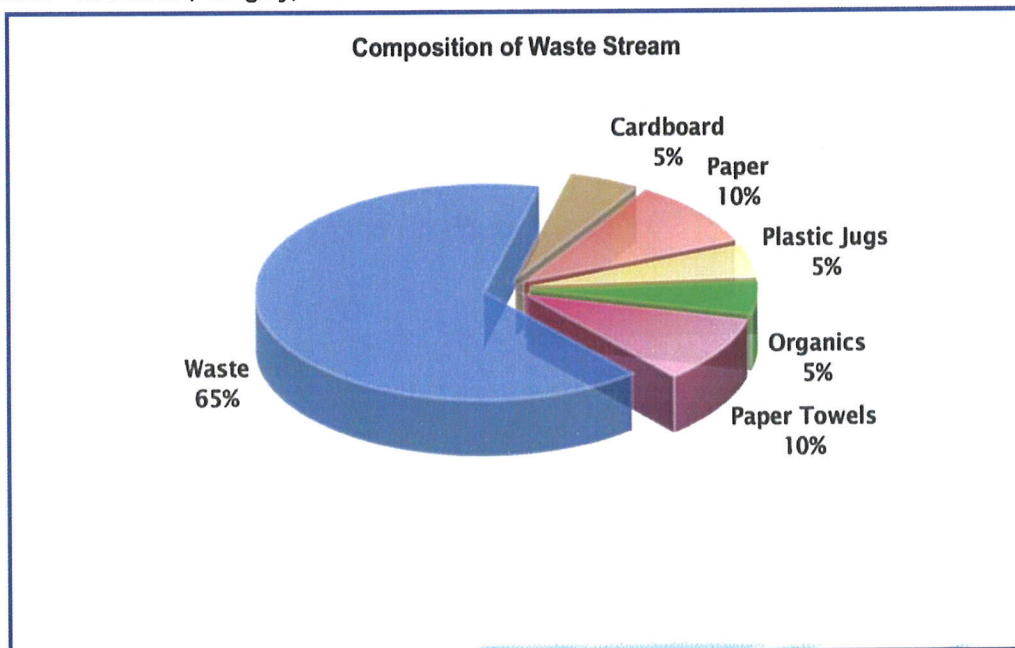
Observations and Recommendations - ON Restaurants only:

- Install recycling stations for large plastic jugs (3-95g) totes, every other week.
- Install recycling stations for cans and bottles in the restaurants and at the Drive-thru.
- Currently there is no way to recycle tray liners. Find a recycling solution or discontinue practice.

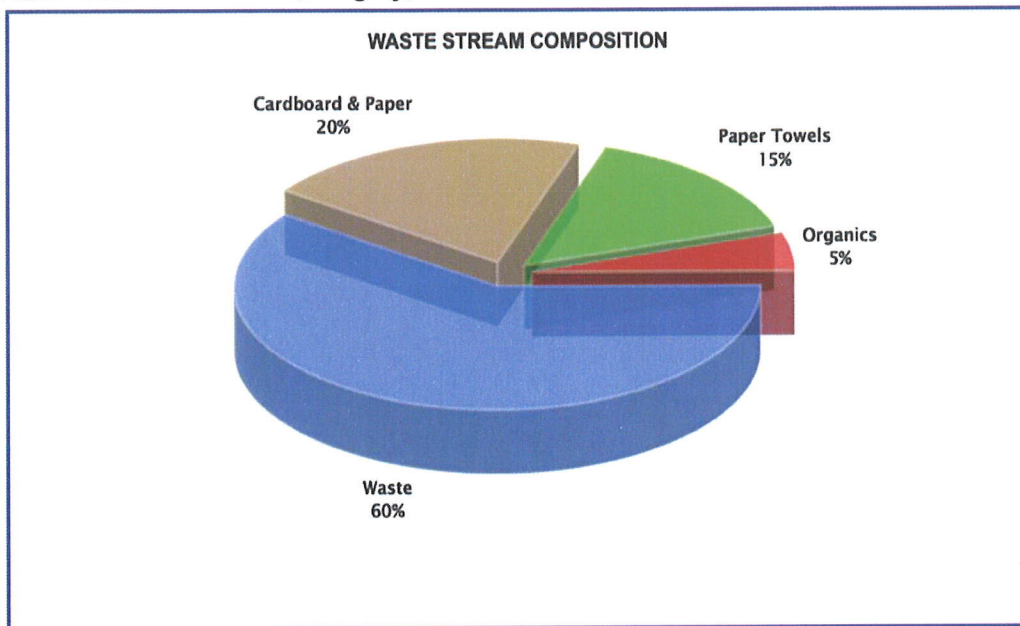
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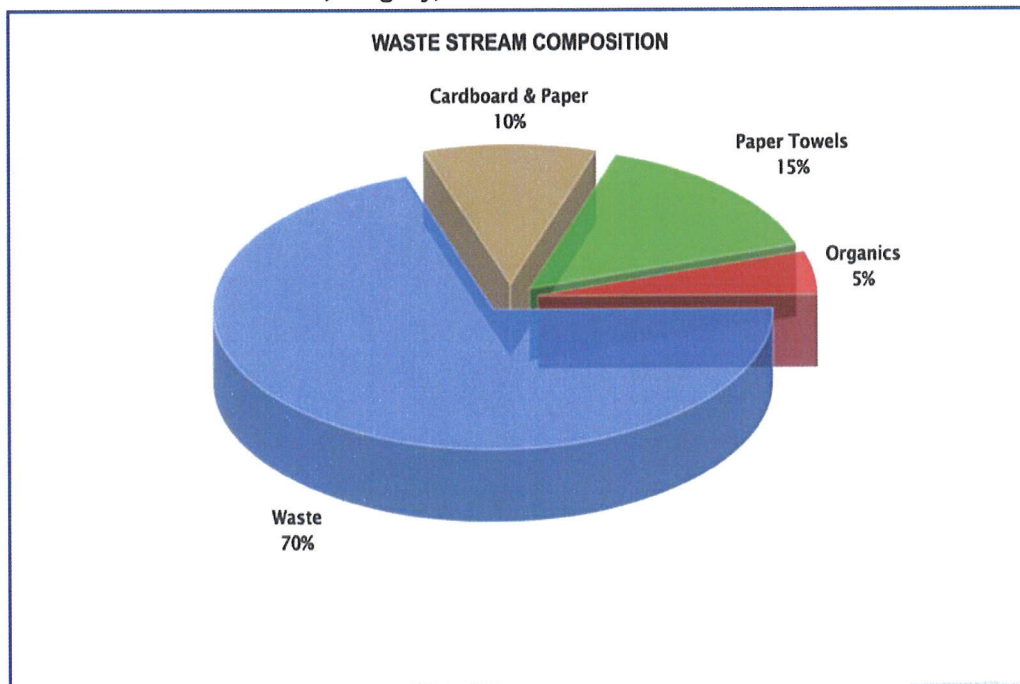
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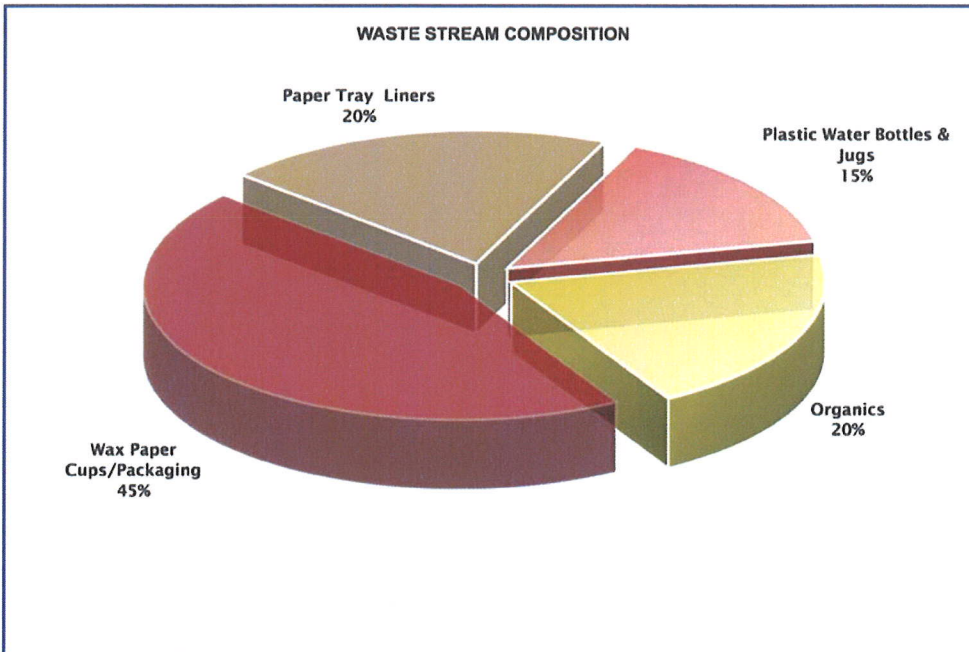
A&W - 3663 12 Avenue NE, Calgary, Alberta



A&W 3120 17th Avenue SE, Calgary, Alberta



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